Information for refugees of the war in Ukraine

BULGARIA
USEFUL WEBSITES

• https://www.ukraine.gov.bg

Additional information can be obtained in the Registration-and-Reception Centres, at the e-mail: sar@arefa.government.bg or by phone: +359 876 388 427 or +359 876 388 437.

• https://www.motherukraine-bg.org/request-help
• https://refugeeinbg.tk/en/
• https://www.bg4ua.com/

There is organized support to refugees from the Ukraine both by Government (State Agency for Refugees) and charity organizations/NGOs as there are established various Centers for Assistance to Refugees from Ukraine in most major cities e.g.:

SOFIA
Допомога громадянам України в Болгарії
+359 884 110 050 – правова допомога
+359 884 110 330 – гуманітарна допомога
+359 878 015 102 – гаряча лінія посольства України в Болгарії
СУОБ "Мати Україна" працює у тісному співробітництві з Посольством України в Болгарії https://www.motherukraine-bg.org/request-help

VARNA
Palace of Culture and Sports (Дворец на културата и спорта)
115 Knyaz Boris I Blvd., Varna – Entrance 5
Mail: vnforukr@gmail.com
Phone: +359 889 035319 + 359 889 034611
Information Center-Varna - Opening hours are from 09:00 to 18:00 every day, 24/7
Contact telephones: +359 879 008 841, +359 879 097 056, e-mail: varnaInfoUA@gmail.com

BURGAS
Crisis center in Burgas - Зона за обществен достъп на Пристанище Бургас
Координати : 42.48483658, 27.48255920
working hours every day from 09:00 to 18:00. The center is located in the Sea Station
24/7 Phone line: +359 885 80 90 40

Bulgarian Government has advised all seeking shelter in Bulgaria to avoid private only arrangements and register as refugees officially. Registered persons will be entitled for financial support, free accommodation, food, medical attendance etc. Detailed information is attached as file to this summary and on State Agency for Refugees web page:

https://www.aref.government.bg/sites/default/files/uploads/docs/2022-03/%D0%86%D0%BD%D1%84%D0%BE%D1%80%D0%BC%D0%B0%D1%86%D1%96%D1%8F%20%D0%B4%D0%BB%D1%8F%20%D0%B3%D1%80%D0%BE%D0%BC%D0%B0%D0%B4%D1%8F%D0%BD%20%D0%A3%D0%BA%D1%80%D0%B0%D1%97%D0%BD%D0%B8.pdf
Currently there is no possibility to exchange Ukr Hryvnia (UAH) to Bulgarian Lev (BGN), it is therefore suggested to open a Bulgarian bank account to enable international money transfer.

**Travel:**
Ukrainian citizens holding a biometric passport are able to enter Poland and travel freely within the Schengen Zone. Being considered as key workers, arriving seafarer currently do not need PCR test. A Locator Form to be filled-in before departure. If not, there is always an option to fill it in on board the aircraft.

**CSM office / Meetings possible only with preliminary arrangements:**

BG - 9000 Varna, Bulgaria
50, Osmi Primorski Polk Blvd.
Comfort Building, 4th Floor
**Pic:** Ivo Zlatanov (Project Manager – Russian and English speaking),
mob. + 359 886 726 798
e-mail: ivo.zlatanov@stodig.no
**Pic:** Ivelina Banusheva (HR Assistant - English speaking),
mob. + 359 885 263 008

**The office in Varna is capable to provide**

- help with information, advising and emergency support
- transport coordination and arrangements
- assistance to provide bank accounts

Columbia Shipmanagement, with the kind contribution of our business partners, employees and seafarers has established a relief fund to support emergency needs of all victims of this war related to the Columbia family. In order to apply for such support payment please contact: ivo.zlatanov@stodig.no or the office directly.
For processing your request please provide:

- copy of passport of the person applying for financial support/ relationship to CSM employee
- position/vessel/name of CSM employee
- account holder, IBAN number of bank account, SWIFT code.

A seafarer, temporarily residing in Bulgaria and wishing to rejoin shall be processed for employment at Varna. Please approach the office accordingly.

We wish you and your family all the best. Stay safe!

DISCLAIMER:

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